

Morani Apartments Information

Hello and welcome to Morani Apartments, we are pleased you have chosen to stay with us. Here is some information to help you have a more pleasant stay.

Address - Morani Apartments – at the Junction of Argwings Kodhek Rd. and Mararo Rd.

Contact - If you have any questions/maintenance/service issues call us on +254114246519 or email info@morani.co.ke.

Check-in/out

Check-in time is 3pm. The property manager will require a copy of your identification document and take you through a tenant information form and inventory list of the items in the apartment. Should you require early check-in please inform us 24hrs in advance, we would be happy to facilitate this if possible.

Check-out is at 10am. Should you require a late check-out please inform us 24hrs in advance, we would be happy to facilitate this if possible.

House Rules

- This is your home for the duration of your stay. Please treat the apartment and all fixtures and furnishings with care as you would in your own home.
- **Respect your neighbours**. Our guests (including you) deserve a peaceful and quiet place to rest or work. We reserve the right to terminate occupancy without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.
- **Strictly NO SMOKING indoors**. Please use the garden or laundry area if your apartment has one. Smoking indoors will result in immediate termination of occupancy with forfeiture of all payments. A non-negotiable cleaning fee will be charged.
- **No extra stay-over guests** other than those on the original booking. Extra guests must be approved in advance and maybe subject to an additional charge per person per night if staying overnight.
- **No pets** without prior management approval.

Wi-Fi - SSID and Password can be found on your router.

Access – Your key – ring has 3 keys: Front door, personal safe and access to your block. Please shut this metal gate behind you any time **AFTER** 7pm.

Intercom - To call the gate dial '32' on the intercom, they will call you should you have a guest or delivery.

Consumables - Any consumables (beverages, fruits, cleaning supplies, soaps, etc.) you find on check-in are for you to use, feel free to enjoy them at no cost. A cooking gas tank and 20l of drinking water are provided. For stays over 3 nights any subsequent purchases are at the client's cost. Please leave any empty soap dispensers in the bathroom/kitchen for refill.

Safe – There is a safe located in the master bedroom wardrobe. It is strongly recommended to place any valuables you may want to restrict access to in it.

Housekeeping/cleaning

Housekeeping is available 2 days a week between Monday and Friday, linens and towels are changed once a week. Your assigned housekeeper will introduce themselves within 24hrs of check-in to agree on a schedule that works for you.

***Please note there is no housekeeping/linen change for stays less than 3 nights.**

Should you need to dispose of trash on non-housekeeping days/weekends there is a large trash bin next to the gate.

*We recycle glass wine and liquor bottles, please put these aside next to your house bin or the common bin.

House Notes

Hot water is available between **5am-9am** and **5pm-9pm**. As the water is solar heated, on sunny days there should be warm water throughout the day.

There is a mosquito deterrent plugged in to the socket in each bedroom. Please insert a fresh chip (found in your bedside table) and switch on to use. Please remember to switch it off after use.

In the event of a power outage, the generator will automatically restore power to your unit within a few minutes.

Please make use of the outdoor seating in our beautiful garden and please clean up after.

Entertainment

Your smart TV runs on the android system. you are welcome to add your own entertainment apps and accounts. However **please remember to log off** from any accounts on check-out.

The area around (all within 5-10min walking distance).

Shopping

- Quickmart Supermarket (5 minute walk)
- Valley Arcade Shopping Centre (10 minute walk)
- Fruit & vegetable vendors (right outside our gate)

Restaurants We Like

- La Sumeria – Italian food (cozy, intimate some of the best Italian in Nairobi).
- Habesha – One of the oldest Ethiopian restaurants in Nairobi.
- For You – Chinese food (value for money).
- Artcaffee/ Java House – coffee/meals (very popular).

Health

- AAR Healthcare Lavington (5 minute walk)
- Gertrude's Children Hospital (10min walk)
- Lifemed Pharmacy (5minute walk)

Just a quick note to let you know; we strive for 5-star service. If there is anything not up to your standards in terms of cleanliness, amenities, or anything else, please reach out and give us a chance to make things right. We want to make your stay an enjoyable one in any way we can.

***During or after your stay we would really appreciate if you would leave us a review to let us know your experience with us (using the platform you booked through, either Booking.com or Airbnb) or find us on Google Maps and leave your review there. It would be much appreciated.**

From the entire team here, (even those behind the scenes) we hope you enjoy your stay!